

Outasite Lite

HOW TO ACCESS YOUR NATIONAL ENERGY BILL RELIEF PAYMENT

The Commonwealth Government has announced that households will receive \$300 in 2024/2025 to help with increasing electricity costs. Some households will automatically receive this payment off their quarterly electricity bills in 2024/2025 with the first payment of \$75 commencing for bills issued after 31st July 2024.

For residents living in land lease communities where electricity is supplied through an embedded network you might need to apply for this payment. If the operator is supplying your electricity then this is an example of an embedded network where you will need to submit an application for this payment.

The **exception** to this is for residents who are eligible for and have been approved for the following payments in 2024/2025:

- NSW Low Income Household Rebate
- NSW Family Energy Rebate
- NSW Medical Energy Rebate
- NSW Life Support Rebate

Those residents will not need to apply for the Bill Relief payment and will start to receive the payment from September 2024. For those residents who need to apply, Service NSW will be accepting applications **from September 2024**. Go to the Service NSW website service.nsw.gov.au and search for 'National Energy Bill Relief.' •

IN CASE YOU MISSED IT: OUTASITE II IS ONLINE

Issue 11 of our print magazine *Outasite* was published in late June and delivered to land lease communities across New South Wales. If you are a subscriber but you didn't get your copy, or if you would like to subscribe to future issues, please email us at contact@tenantsunion.org.au

Our cover story for this edition detailed the great result for the residents of Woronora Village Tourist Park who have lived with the threat of closure of their community for many years.

We also looked at problems faced by some residents in an Ingenia operated community Sunnyslake Shores and a look at the current review of the *Local Government (Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings) Regulations 2021*. You can now read all the articles online and download a PDF of *Outasite 11* and other issues at: tenants.org.au/thenoticeboard/outasite-archive •



Our upcoming print magazine – *Outasite* issue 12 – is in the works and will be published in the next couple of months. It will provide all the details about the changes to the *Residential (Land Lease) Communities Act 2013*. The amendments to the Act are expected to commence in the next few months.



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We regularly update our website, where you'll find factsheets and back issues of *Outasite* & *Outasite Lite*:



The Noticeboard
for land lease community residents

tenants.org.au/thenoticeboard

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